DEPARTMENT OF
HAWAIIAN HOME LANDS

Is Sandwich Isles Communications (SIC) your phone or internet provider?

SIC plans to end your service.

Your phone and internet connection may stop suddenly.

Switch to a new service provider today!

Switch to a New Provider in 4 Steps

1 Check to see which company serves your address.

Hawaii Telcom
www.hawaiiantel.com
(808) 475-8469

Spectrum
www.spectrum.com/services/hawaii
(808) 582-6146

If both companies are unable to serve you, contact DHHL.

2 Ask if you are eligible for free or low-cost service.

Hawaii Telcom

HI-Connect free internet
Internet Kokua
Lifeline

Spectrum

Internet Assist Plans

3 Decide how fast of an internet connection you need.

- Take a short survey to determine how much internet you need.
- Test your current connection speed here.

4 Sign up with a new provider.

If you receive phone service from SIC and wish to keep your phone number:

- Inform your new service provider when you sign up.
- They will need SIC to cooperate in transferring your current number to your new service.
- If SIC fails to cooperate, your new service may be delayed or you may need to be assigned a new number.

Questions?

dhhl.broadband@hawaii.gov
(808) 570-4883
https://dhhl.hawaii.gov/broadband/

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